



**TELIS**

**TELIS**  
**CALL RECORDERS**

The next generation call recorders  
with the latest hardware technology.

Don't miss a single call while you are away...

Unleash Your  
**Business**  
**Potential!**

# TELIS CALL RECORDERS

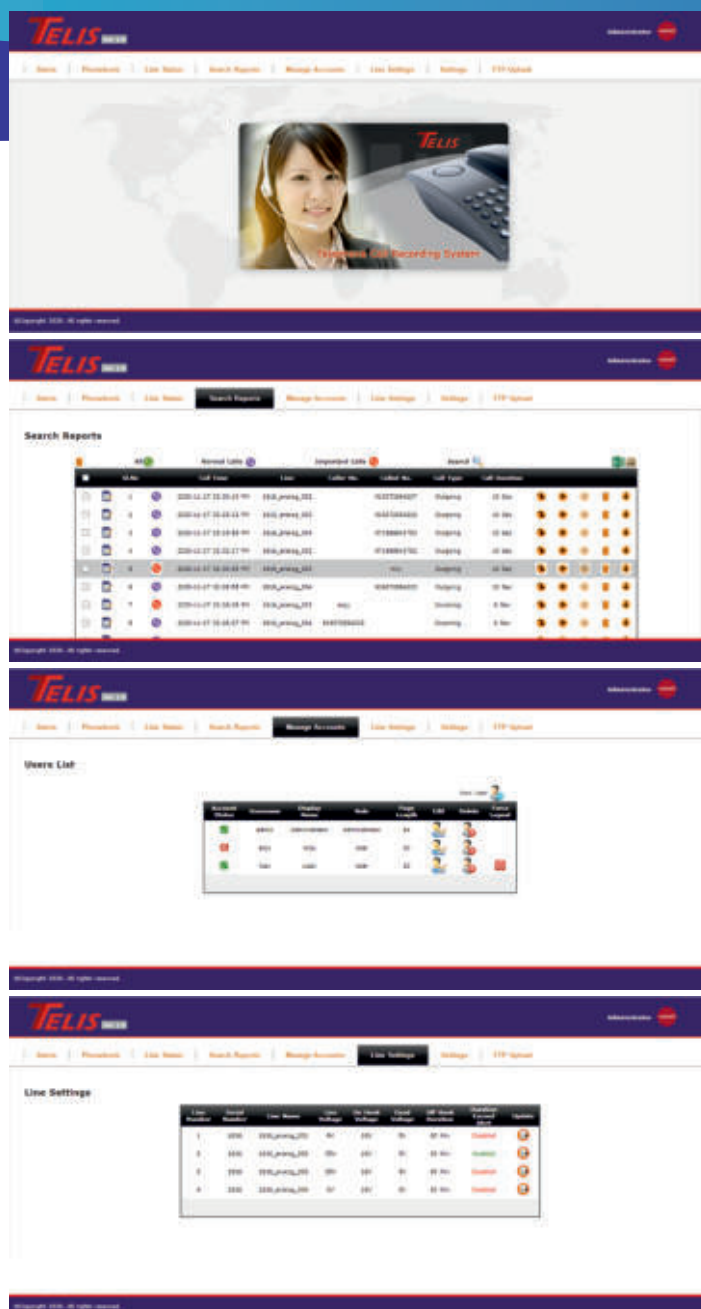
Business interactions and transactions over telephone has grown tremendously over the past few years, and is still continuing at a fast pace. These telephonic conversations are the life lines of businesses and therefore it is becoming a business requirement to record and document all telephonic interactions.

Telis Call Recorders are PC-based telephone call recording systems ideal for the small- to medium-sized businesses and for companies wishing to use call recording in certain specific departments or extensions.

The cost-effective and easy to use Telis Call Recorder offers all the features and functions that is expected from a more expensive product. The small and compact TRX range of Telis Call Recorders are available for recording Analog and PRI (E1/T1) lines.

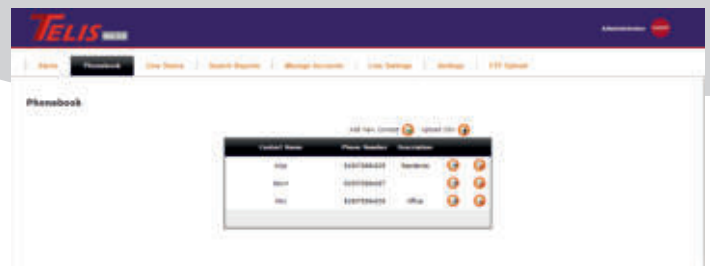
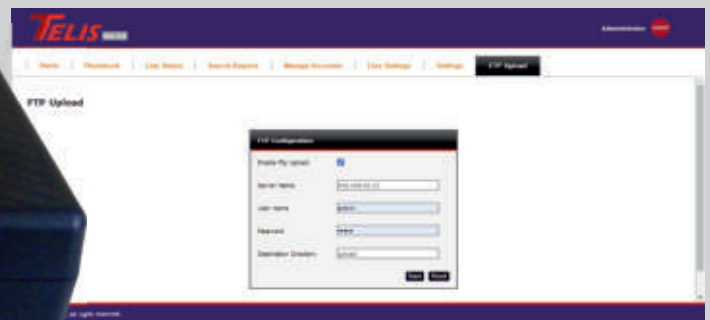
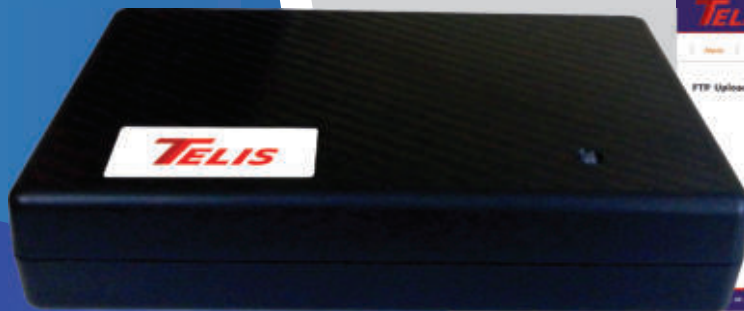
## FEATURES

- PC based call recorder. Stores recorded files to the hard disk of the computer.
- Available as 1 line, 2 line, 4 line, 8 line and 16 line call recorders that are suitable to record analog Trunks/Telco lines and analog extensions or as a 30 Channel PRI recorder.
- Compatible with all leading telephone communication systems and PBX's.
- Records all incoming and outgoing calls by logging the details like date, time, caller id, called ID, nature of call.
- Real time monitoring of telephone calls.
- Phone book.
- Add notes to recorded files to mark for future reference.
- Search/ playback of call recording locally and remotely.



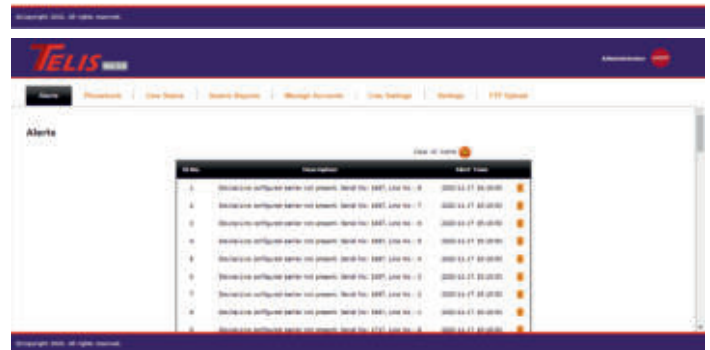
Telis Call Recorders go beyond the simple role of call recording by helping organisations to

- Enhance customer satisfaction rating
- Facilitate dispute resolution
- Improve regulatory compliance
- Increase the accuracy of data collected
- Help in Performance Management
- Improve service quality
- Help in Coaching and Training of employees.
- Impact their bottom lines with quick and tangible ROIs.



## FEATURES (Contd.)

- Search facility to locate recorded files with specific call details like date, caller ID, called ID, notes etc.
- Reports of incoming, outgoing and missed calls.
- Pop Up with caller ID.
- Alerts for line disconnection.
- Classified management of user rights.
- Export call details in excel format.
- Archive recorded files in zip format over the web.
- Audio records saved in .mp3 format.
- FTP transfer of recorded files for backup.



# BENEFITS OF TELIS CALL RECORDER

- Robust design and simple interface for fail-safe but user-friendly day to day operation.
- Compact call recording system suitable for now and later can be expandable upto 4 units on the same PC.
- Convenient to use.
- Easy to install.
- Meets the demands of all regulatory compliance requirements.
- Reduces operation costs.
- Windows based software that is compatible on a normal windows PC does not require any specialized system.

## Contact Us

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